

# DSE Managed Services

Managing your display screen equipment (DSE) risk can be time-consuming and costly.

Business pressures often make it difficult to get financial commitment for a DSE programme to keep your employees safe and free from discomfort. But when the benefits of a good DSE programme are considered, this lack of support is hard to justify.

#### A well-implemented DSE programme can:

- Ensure compliance with the Health and Safety (Display Screen Equipment) Regulations 1992.
- Reduce Lost-time productivity.
- Lessen absenteeism rates.
- Improve efficiency and accuracy.

Cardinus Risk Management has been developing a DSE process that delivers measurable results at the lowest cost possible since 1996.

Innovations in our intervention processes include telephonic and DSE triage services that mitigate risk at the earliest (and therefore cheapest) opportunity. Your employees feel their health and wellbeing is properly invested in.

#### **E-learning and self-assessment**

E-learning is widely recognised as the most efficient way of delivering ergonomic assessment and training. Healthy Working from Cardinus is the world's most widely used DSE risk management software. It saves time and money and it really works.

Healthy Working specialises in empowering your employees to take ownership of their risk and mitigate it where possible. Using

advanced features it provides self-help modules that generate substantial results.

However, where employees cannot manage their own risk, further intervention may be needed.

#### **Telephonic intervention**

Cardinus Risk Management has spent many years fine-tuning a telephonic intervention process that delivers incredible results and enjoys the support of employers, employees and unions. Cardinus provides this service using its trained experts who have full access to the data gathered during the self-assessment process and who understand your situation.

Healthy Working stores all the information entered by your employees in a secure database. Our telephone assessors will analyse the data using the unique Cardinus information management engine, PACE. All telephonic intervention details will also be recorded in PACE, ensuring you have a complete audit trail.

Using their wealth of experience and knowledge, our experts will be able to solve most problems over the telephone at a fraction of the cost of an on-site session.



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#### **On-site intervention**

Telephonic intervention may not always solve the issue. Occasionally it isn't appropriate to a situation and some clients do prefer the face-to-face approach.

Cardinus has a UK-wide team of qualified DSE assessors with many years of experience.

Your Cardinus assessor can handle the whole process, setting up an appointment, ensuring that the risk is fully assessed, that the interaction is appropriate, that any training and risk control measures are delivered and acted upon and that the risk is mitigated.

Full reports are provided for your employees, HR function and any other party involved in your DSE programme.

#### DSE triage and case management

Although most risk will be dealt with using the processes above, we will occasionally identify an employee with an injury that needs specialist assessment. Our DSE triage service offers a clinical assessment that is undertaken by a physiotherapist or physical therapist. We can also provide full case management services to support your employee through a speedy recovery.

#### **DSE** assessor training

Cardinus can provide DSE assessor training to help you to manage your own internal DSE programme. Our trainers can show your staff how to undertake assessments and reap the benefits of a well-managed and proactive DSE programme.

#### **Specialist ergonomics services**

We're not just about display screens. Our qualified ergonomists are able to provide specialist ergonomics services including workplace design, manual handling and driver ergonomics assessments. Contact us today to discuss your specific requirements.

#### **Cardinus end-to-end solutions**

Cardinus prides itself on its best practice and principles. It draws on its vast experience from working with all types of clients, large and small, in governments, public agencies, utility companies and the finance and technology sectors.

Cardinus will reduce risks for the lowest possible costs using technology, telephony and on-site managed services to provide efficiency and great value for money. Contact us today for more details.

## Call Cardinus today on **020 7469 0200**

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